

Handset data back up service

The data back up service covers the following types of data:*

1. Java games
2. Phonebook
3. Bookmarks
4. Photos
5. DRM ringtones
6. Videos
7. SMS
8. MMS
9. Customer profile
10. Caller display and ringtone links

The backup service is not available under the following conditions:

1. Handset fails to power on
2. Handset is physically damaged and/or abused
3. Software problem causing the handset to auto power on and off*
4. Software problem affecting handset functions*

*Only phonebook, photos and video data can be backed up on the Toshiba TS30/ TS32 and Vodafone 710/ 720/ 810, as per software support provided by the manufacturer.

*Under these conditions, we will attempt to back up phonebook, photo and video data.